

Providing a welcoming, safe and supportive service since the 1970's, Orana House is committed to maintaining its leadership role in creating a community free from family and domestic violence.

Our services include:

- Short-term crisis and medium-term transitional accommodation
- Outreach and community-based services
- Community based education programs to break the cycle of intergeneration violence
- Group programs to build capacity, resilience and resourcefulness
- Advocacy for families and women affected by family or domestic violence
- Risk assessments, safety planning and referrals to specialised services

*"Empowers women to be able to safely take control of their lives"*

*"Providing a network of outreach support to women and their children beyond crisis accommodation. Helping families to navigate their future with confidence"*



**SWitCH**  
SUPPORTING WOMEN in the  
COMMUNITY HOLISTICALLY

Orana House's highly successful SWitCH program has empowered hundreds of women and children with community-based support, referral and information.

**Stakeholder  
Feedback**

*"Working positively within the community - a force within the DV space. A standout local advocate for those that don't have a voice or who are really struggling"*



**ORANA HOUSE**

**STRATEGIC PLAN 2020-2023**



Empowering everyone to make informed decisions to end family and domestic violence in the community



Prepared with the generous support of 361 Degrees Strategic Engagement Services



**ORANA HOUSE**

PO Box, 99 Inglewood WA 6932 • Tel: (08) 9370 4544 • [orana.net.au](http://orana.net.au)



**Vision:** A Community free from family and domestic violence.

**Mission:** Empowering everyone to make informed decisions to end family and domestic violence in the community.

Strategic Objective		Break the intergenerational cycle of family and domestic violence through provision of education and promotion of choice.	Proactively respond to the growing demand for community-based support services.	Strengthen our ability to have positive impact by building our internal capacity and reputation.
Stakeholder Expectations		Services are geared to supporting women and children in crisis while actively pursuing strategies that reduce the incidents of violence in the community.	Professional support services are accessible outside of the crisis environment.	Services are professional, non-judgemental, safe and culturally appropriate.
Initiatives & Outcomes	<12 Months	Create opportunities for staff to engage in strategic thinking and the exploration of new ways of thinking to end intergenerational violence.	Secure external funding to support the preparation of a business case for community outreach programs that explore the following elements: <ul style="list-style-type: none"><li>• SWitCH services located at a dedicated centre.</li><li>• A model of long-term community-based support.</li><li>• Community based accommodation services.</li><li>• Provision of education services to the broader community.</li><li>• Community-based support programs for women, children and youth.</li><li>• Funding options for outreach services.</li></ul>	Consult widely and draft a Cultural Competency and Commitment Statement to be provided to clients on accessing services.
				Identify cultural knowledge gaps that impact service provision for Indigenous and CALD communities, identify training opportunities and ensure 100% of staff and the Management Committee are trained in cultural awareness.
				Undertake a skills audit and introduce a process to support the development and implementation of professional development plans for all staff and Management Committee members.
	2-3 Years	In partnership with schools and government, design a community education program to respond to the normalisation of violence in the home and model acceptable behaviours.	Secure funding to commence implementation of the community outreach business case.	Develop and implement a partnership model to manage agreements with other organisations that we collaborate with.
				Prepare a Funding Diversification Strategy that identifies opportunities for funding, other than government and creates funding diversification KPIs.
	3+ years	Partner with organisations delivering perpetrator behavioural change programs to design alternative models of intervention that enable referral pathways for abusive partners.	Increase the number of available transitional houses and secure funding for case management to support transitioning families and individuals.	
		Advocate and identify opportunities to improve information exchange between key government agencies and service providers to create systemic change.		